



Dr Jennifer Plumb and  
Dr Kate Williams

15 August 2018, 12:30pm-1:30pm  
AHSRI, Enterprise 1, Innovation Campus  
Training Room

## Understanding healthcare effectiveness from the patient's perspective: the promise (& reality) of PROMs

Patient-reported outcome measures (PROMs) provide a systematic way of collecting information directly from patients about their symptoms, function and quality of life following a healthcare intervention. They are considered an essential aspect of person-centred care, and can be used to inform efforts to improve healthcare safety and quality. This seminar will present findings from a recent program of research on PROMs carried out by AHSRI for the Australian Commission on Safety and Quality in Health Care (ACSQHC). It will describe the potential uses of PROMs at various levels of the health system, from patient-provider interactions to informing quality improvement efforts to system-wide monitoring. It will present evidence from the literature, experts and stakeholders on the impacts of PROMs and what conditions are required for successful implementation. The seminar will include an overview of current developments in PROMs in Australia and overseas.

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