

Expressions of Interest – PCOC Improvement Facilitator NSW/ACT (Nov 2018)

An opportunity exists for a professional with extensive health experience to join the Palliative Care Outcomes Collaboration (PCOC) team.

About the Role: you will play a critical role in the success of PCOC acting as a key member delivering the program on a national level. You will lead PCOC activities, contributing to clinical and professional practice changes within participating services based on the outcomes of PCOC research activity as well as to disseminate PCOC research outputs through conference presentations and publications. You will also provide ongoing support for participating services, enable development of consistent practices in the collection of PCOC patient outcome measure items and facilitate opportunities for services to use their PCOC information as the basis for quality and outcome improvement initiatives.

About PCOC: PCOC is recognised as a world leading authority in palliative care outcomes. PCOC is a national palliative care program funded by the Australian Government Department of Health and is a collaboration between the University of Wollongong, University of Western Australia, University of Technology Sydney and Queensland University of Technology. PCOC holds information on pain and symptom control for more than 250,000 people who have received palliative care over the last decade. Fundamental to the program is patient reported outcome measures (PROMs) and driving systematic improvement in patient, family and carer outcomes through benchmarking. For more information on PCOC visit [the PCOC website](#) or [PCOC's 2017 Annual Report](#).

About You: Quality improvement and change management are the core underlying functions of the role, therefore you will have significant experience supporting effective changes in behaviour. To effectively support clinicians and managers to collect patient outcome data and use their Patient Outcome Report to support ongoing improvement, you will also demonstrate experience in collecting data, including putting necessary steps in place to ensure the integrity of the data is maintained in a clinical setting. Furthermore, to ensure your success in engaging and maintaining participating services and stakeholders, you will demonstrate the ability to use a variety of strategies to engage and maintain stakeholders in projects. In addition, you will enjoy working as part of team and also working autonomously. This is a tremendous opportunity to use your extensive clinical experience caring for people at the end of life to enhance the care provision more broadly for this vulnerable population.

PCOC is flexible about employment arrangements and is happy to negotiate about these. Options include offering a direct UoW appointment (initially one year), a time-limited secondment, or entering into a contract with the successful applicant's current employer. The position can be based in either Wollongong (UoW Innovation Campus) or Sydney (UoW Sydney Business School at Circular Quay)

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