Evaluation of a partnership to provide outreach allied health care to a small rural community

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Background

- Community description
Background

• Needs analysis

“Primary Health Care excellence in rural and remote North Queensland”

Background

• Partnership origins

“Primary Health Care excellence in rural and remote North Queensland”
Aims

1. Measure partnership
2. Measure uptake of services

Methods

1. Process evaluation
   - Manager survey
   - Provider survey
   - Client survey
2. Impact evaluation
   - Change in number of services
Results
Manager survey

- No common goal
- High staff turnover
- Inputs are fragmented
- Volatile political context

Results
Provider survey

In progress…
- Benchmarked questions
- Provider driven progress
- Good SP level communication
Results

Client survey

• In progress …
• Indigenous consultation process
  - appropriate interview method
  - under umbrella of Girringun
  - part of the solution

Data mining

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Barriers

- No common goal
- Political context
- High staff turnover
- Poor communication
- Coordinator used as AHW

Enablers

- New coordinator
- Dedicated grass roots team
Conclusion

The project will succeed in increasing numbers of services to Cardwell.

Further development of the partnership is required.

"Primary Health Care excellence in rural and remote North Queensland"

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