Evaluation of the Encouraging Best Practice in Residential Aged Care (EBPRAC) Program

EBPRAC Round 1 Workshop
27 March 2009
Round 2 lead organisations

◆ **Behaviour management**
  1. Hammond Care
  2. University of Technology Sydney
  3. Monash University

◆ **Palliative care:**
  4. Murrumbidgee General Practice Network (in NSW)
  5. North East Valley Division of General Practice (in Victoria)
  6. University of Queensland / Blue Care Research and Practice Development Centre

◆ **Infection control:**
  7. Pivot West (Division of General Practice in Melbourne)

◆ **Wound management:**
  8. Queensland University of Technology
Other consortium members in Round 2

- Other divisions of general practice – Mallee, Murray Plains, Riverland, Adelaide North East, Southern Division (SA)
- Drugs & Therapeutics Information Service
- Improvement Foundation (Australia)
- Three palliative care services
- Two training organisations
- Department of Human Services (Victoria)
- National Prescribing Service
- University of New South Wales
- Victoria University
- La Trobe University
## Location of facilities

<table>
<thead>
<tr>
<th>State</th>
<th>Round 1</th>
<th>Round 2</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>New South Wales</td>
<td>10</td>
<td>11</td>
<td>21</td>
</tr>
<tr>
<td>Queensland</td>
<td>3</td>
<td>12</td>
<td>15</td>
</tr>
<tr>
<td>Victoria</td>
<td>11</td>
<td>31</td>
<td>42</td>
</tr>
<tr>
<td>South Australia</td>
<td>10</td>
<td>12</td>
<td>22</td>
</tr>
<tr>
<td>Western Australia</td>
<td>2</td>
<td>2</td>
<td>4</td>
</tr>
<tr>
<td>Tasmania</td>
<td>2</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>38</strong></td>
<td><strong>68</strong></td>
<td><strong>106</strong></td>
</tr>
</tbody>
</table>

- Average of one more facility per project in Round 2 compared to Round 1
- No facilities in Northern Territory or ACT in either round
Total number of facilities in both rounds as percentage of total number of facilities in each state

<table>
<thead>
<tr>
<th>State</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>New South Wales</td>
<td>2.3%</td>
</tr>
<tr>
<td>Queensland</td>
<td>3.1%</td>
</tr>
<tr>
<td>Victoria</td>
<td>5.3%</td>
</tr>
<tr>
<td>South Australia</td>
<td>7.6%</td>
</tr>
<tr>
<td>Western Australia</td>
<td>1.6%</td>
</tr>
<tr>
<td>Tasmania</td>
<td>2.3%</td>
</tr>
</tbody>
</table>

- Approximately 2-3% of facilities involved in most states
- Higher representation from Victorian and South Australian facilities
- 23% of participating facilities in Melbourne
Features of Round 2 projects

- 4/8 using some form of facilitator (best practice champion, link nurse)
- 4/8 have emphasis on care planning, including all three palliative care projects
- 5/8 have emphasis on use of clinical pathways, standardised protocols and development of new policies and procedures
- 5/8 developing training materials of some sort (handbook, DVD, training package)
- 3/8 include training of GPs
- 4/8 using action research to some degree
Features of Round 2 projects

- One project based on Tom Kitwood’s Patient-Centred Care approach (behaviour management)
- One project using a quality improvement collaborative methodology (infection control)
- Two lead organisations based in regional/rural areas (Griffith, Bendigo)
- One facility in Brisbane involved in two projects (wound management and behaviour management)
- Echuca in Victoria (pop 12,400) – two providers in town, both involved in a project (palliative care, behaviour management)
Evaluation update

◆ Site visits – 2nd visit in July/August 2009
◆ Interviews with ‘high level’ stakeholders to inform program evaluation and program review e.g.
  - Department of Health and Ageing
  - Aged Care Standards and Accreditation Agency
  - Aged Care Association Australia
  - Australian Centre for Evidence-Based Aged Care
  - Joanna Briggs Institute
◆ Interviews with people involved in EBPRAC projects:
  - those working as part of the project team for lead organisations
  - managers of participating facilities
  - facility staff with a particular role that provides a link between the facility and the project team, and hence a good understanding of the project e.g. ‘change champions’ and ‘link nurses’.
◆ Economic evaluation
◆ Evaluation of Joanna Briggs Institute Aged Care Clinical Fellowships