Survey Aims

◆ Program level evaluation activity covering:
  - delivery, impact, sustainability, capacity building, generalisability and dissemination

◆ Plus views on:
  - their awareness and/or involvement in the program and/or with the projects
  - effective ways to communicate progress and findings from the projects and program
Survey Method

◆ On-line survey tool - “SurveyMonkey.com”

◆ Email contacts list

◆ Pilot conducted by 2 stakeholders (spam title & wording)

◆ Conducted - February to April 2008

◆ 30 responses to the survey (65% response rate)
Respondent Awareness & Involvement

◆ Most (75%) had heard about the Care Planning program. Either by:
  - “other” (43%) incl. website, workshop, grant advert etc
  - meeting (21%)
  - on line survey (17%)

◆ Almost half of respondents (48%) had a role with a care planning program, with 39% involved in project governance.

◆ 60% knew about specific projects selected
Impact & Sustainability

◆ Most respondents (71%) thought that the projects would continue to have an impact after the funding finished.

◆ About 1/3rd of respondents commented on sustainability strategies such as:
  – shared knowledge
  – education modules
  – carer support
  – incorporating project strategies into normal practice
Half of all respondents said that they have assist projects implement capacity building activities. These included:
- workshops,
- successful funding submissions,
- contributing to the CareSearch website,
- working collaboratively with service providers, hospitals and relevant organisations to strengthen palliative care services.

Over 70% of respondents agreed that the projects were designed to provide useful information for other regions, services and organisations.
Dissemination

◆ 52% of the respondents have been informed about the progress of the program &/or projects. Mainly through meetings and emails (then newsletters)

◆ Respondents thought that the most effective way to learn about the final outcomes of the Program and projects were:
  – newsletter articles
  – website/webpage articles
  – state & national conference presentations
  – journal articles
Suggested issues / topics for dissemination:
- the projects’ outcomes (100%)
  - what strategies and resources worked (40%)
  - what recommendations and plans are there for the future (30%)
  - how to engage consumers, carers and service providers (20%)