PCOC Chief Investigators

- Professor Kathy Eagar
  Australian Health Services Research Institute,
  University of Wollongong
- Professor David Currow
  Department of Palliative and Supportive Services,
  Flinders University
- Professor Patsy Yates
  Institute of Health and Biomedical Innovation,
  Queensland University of Technology
- Assistant Professor Claire Johnson
  Cancer and Palliative Care Research and
  Evaluation Unit, University of Western Australia

PCOC National Clinical Director

- Associate Professor Katy Clark
  Australian Health Services Research Institute,
  University of Wollongong

PCOC National Director

- Karen Quinsey
  Australian Health Services Research Institute,
  University of Wollongong

For more information please contact:
Linda Foskett, Administration Officer
Email: lindaf@uow.edu.au
Phone: 02 4221 5092

To contact your service’s PCOC Quality improvement facilitator representative please visit the PCOC website: www.pcoc.org.au
National Benchmarks

PCOC works with participating services to develop national quality and outcomes benchmarks. There are currently 4 benchmark measures:

- Time from date ready for care to episode start (responsiveness)
- Time in the unstable phase (timely management of acuity)
- Change in pain (pain management)
- Change in symptoms relative to the national average (comparison with others)

About PCOC

PCOC aims to improve palliative care patient outcomes through routine clinical outcome measurement. It is the only national program that uses national benchmarks to enable services to network and share knowledge. PCOC can demonstrate reported improvements in patient outcomes, especially in symptom control through its use of benchmarking.

PCOC Clinical Tools

There are five clinical assessment tools used in PCOC:

- Palliative Care Phase
- Palliative Care Problem Severity Score (PCPSS)
- Symptom Assessment Scale (SAS)
- Australia-modified Karnofsky Performance Status (AKPS)
- Resource Utilisation Groups – Activities of Daily Living (RUG-ADL)