Here we are with 2008 almost over, (and Christmas galloping up on us)! I can’t believe yet another year has already gone by!! Given this is our last edition for the year I thought I’d take the opportunity to briefly review what AROC has achieved during 2008 – I thought things might settle down a bit this year, but it doesn’t look like it has:

♦ Recruited Monique Berger and Jodie Tazalaar-Molinia to join AROC and help with the increasing workload.
♦ Published two AROC Reports, the financial year one containing the #NOF and Stroke benchmarking reports for the first time, the development of which was a substantive undertaking.
♦ Finalised v1 of the AROC Ambulatory Dataset and details of the AROC Ambulatory Benchmarking Initiative, and started the roll out of ambulatory data collection by recruiting 45 facilities and undertaking dataset training workshops for them in major capital cities.
♦ Held 3 impairment specific benchmarking workshops, Stroke in February, Brain Injury in September and Spinal Cord Injury in November. Undertook all the pre workshop analysis, post workshop follow up, consultation process, finalisation and then publication of the agreed outcome targets.
♦ Negotiated membership funding for all New Zealand rehabilitation units from ACC.
♦ Undertook 2 roadshows to New Zealand to provide training and recruit rehabilitation units to take up their membership; 18 of the 30-35 units in New Zealand have joined or are in the process of joining.
♦ Conducted a FIM Credentialing Audit
♦ Ran a series of FIM Facility Trainer Refresher Workshops to update currently facility trainers
♦ Invited to present at 8 conferences, and gave numerous other presentations to parties interested or involved with AROC
♦ Worked with a number of clinicians on analysis of data from the AROC database, leading to publications (2 submitted, 3 in preparation)
♦ AROC Master Trainers conducted 56 FIM Workshops in Australia, 36 FIM workshops in New Zealand, and 13 WeeFIM workshops across Aust/NZ. More than 2500 people sat and passed the FIM credentialing exam.
♦ Published four issues of DataMatters

And all this whilst also doing the normal day to day running of AROC!! Yep, I was right, we have been busy!!

AROC will close for 2008 on Friday 19 December and will reopen on Monday 5 January 2009. We hope you all have time to enjoy the festive season and look forward to working with you again in the new year. Thanks for all your efforts in 2008, we really appreciate all you do to be able to collect the AROC data, enter it and then make corrections where necessary.
AROC Out And About

Benchmarking Workshops—Spinal Cord

The spinal cord workshop was held in Adelaide on 19 November 2008.

Fourteen facilities attended the workshop of which two were from New Zealand - welcome to the new members! Together they represented 39% of all non-traumatic and 73% traumatic spinal cord injury episodes. Workshop discussions addressed many of the issues surrounding the complexity of target setting for this impairment group, however participants were motivated and enthusiastic to tackle the challenges ahead. AROC agreed to complete further analysis before draft targets are agreed. Once draft targets are developed and have undergone a consultation process throughout the rehabilitation sector, they will be published. Thanks to everyone for their time and participation.

Upcoming Benchmarking Workshops

The next workshops are planned for the new year 2009, Final dates TBC

Proposed workshops include, Reconditioning, #NOF target review and Stroke target review.

Ambulatory Benchmarking Initiative

The countdown is on... AROC is looking toward the January 1 2009 start date for launch of the first Ambulatory Rehabilitation Clinical Data collection.

During November Frances and Jodie presented training workshops in Sydney, Adelaide, Melbourne and Brisbane for facilities interested in collecting the Ambulatory Clinical Data Set. Thanks to all those who attended and to the host facilities for their hospitality, it was great to meet you all. The workshops provided a valuable opportunity to discuss the challenges facing data collection in this area of varied models of care and service delivery.

Feedback from the workshop resulted in some minor modifications to the data set and the finalised AROC Ambulatory Clinical Data Set version_1 and its supporting documents can be viewed on the AROC website at http://chsd.uow.edu.au/aroc.

The new version of SNAPshot containing the additional ambulatory data set items will be made available to facilities in the New Year, those facilities not using SNAPshot will need to liaise with their information system providers to determine when they can begin data entry.

Any facility interested in further information, or wishing to take part in the AROC Ambulatory Benchmarking Initiative can contact Jodie via email at jodietm@uow.edu.au or on 02 4221 4687.

New Zealand on track for January 1 National Benchmarking!

Preparation for national rehabilitation benchmarking continues in New Zealand. FIM training and credentialing has been actioned in many units, followed by loading and training of SNAPshot software and practicing of data collection on the pro-forma. Many units have applied for AROC Online services (AOS) user name and password and will send in data for the practice episodes so that AROC can review for any obvious issues ahead of the January 1 target start date. All NZ members will need to apply for AOS by 2009, talk to Monique at mberger@uow.edu.au if you need help with this. Applications for AOS are faxed to the AROC office. AROC look forward to receiving the first data submissions from NZ units, either in monthly instalments or in April as a full quarterly instalment.
SNAPSHOT Hot Tip!

Trying to run the AROC extract and getting the error “Out of Memory”

To fix this error please do the following:

1. While in SNAPshot click on the main menu File…Close

2. Then click File…Administrator Options

3. You need to be logged on as administrator with exclusive access. To do this first type in your password (arrow1), second check the tick box beside open database in exclusive mode (arrow2), third click on the button logon as Administrator (arrow3) [note: nothing will happen unless your password is incorrect], fourth click on the button Exit (arrow 4).

4. Then click File…Database Utilities

5. You need to be repair your database. To do this first click on the button Delete (and recreate) Queries (arrow1), second click on the button Repair Database (arrow2), third click on the button Compact Database (arrow3), fourth click on the button Exit (arrow 4).

6. Then click File…Open Main Screen

7. Close and restart SNAPshot. You can now return to using SNAPshot as per before and your AROC extract should run without any issues.
Data Submission — Your 2008 data is due in January 2009

The table below indicates the data collection periods and data submission timelines associated with the AROC inpatient dataset and the AROC Ambulatory dataset. Please note that we are fast approaching another data submission deadline ... Inpatient discharges up to the end December are due to be submitted to AROC via AROC Online Services (AOS) by the end of January 2009.

Please make sure your facility submits their data on time.

Data collection periods and their submission months for 2009

<table>
<thead>
<tr>
<th>Episodes ending up to</th>
<th>Submission month</th>
<th>Inpatient dataset</th>
<th>Ambulatory dataset</th>
</tr>
</thead>
<tbody>
<tr>
<td>December 2008</td>
<td>end of January 2009**</td>
<td>Version 3</td>
<td>not applicable</td>
</tr>
<tr>
<td>March 2009</td>
<td>end of April 2009</td>
<td>Version 3</td>
<td>Version 1</td>
</tr>
<tr>
<td>June 2009</td>
<td>end of July 2009**</td>
<td>Version 3</td>
<td>Version 1</td>
</tr>
<tr>
<td>September 2009</td>
<td>end of October 2009</td>
<td>Version 3</td>
<td>Version 1</td>
</tr>
<tr>
<td>December 2009</td>
<td>end of January 2010**</td>
<td>Version 3</td>
<td>Version 1</td>
</tr>
</tbody>
</table>

** AROC reports to be generated for your facility based on this data - please resubmit after corrections

*REALLY IMPORTANT NOTE* about this January’s data submission

It is always important that data be submitted on time so that in turn AROC can produce your benchmark reports in a timely manner. BUT in 2009 it is REALLY IMPORTANT that your facility’s data submission IS ON TIME as Tara is pregnant again and expecting her second child in the first week of April – she is therefore not going to be around long in early 2009 and we need her to have completed all your benchmark reports before she goes on maternity leave. Please help make her job less stressful by ensuring your facility submits all their data up to and including December 2008 on time (i.e. by 31 January 2009). If you envisage your facility will not be able to do this please contact AROC now (aroc@uow.edu.au).